COVID-19 PANDEMIC RISK MANAGEMENT FOR THE NEXT WAVE

September 3, 2020 10:00 AM Pacific Time
National Transportation in Indian Country Conference (NTICC)
2020 Virtual Conference

Moderator: Robin Philips, Executive Director, National RTAP
Panelists: Walt Diangson, SWTA & NRTAP Trainer &
Jeremy Bell, Interim Director. MS Band of Choctaw Indians

National RTAP
Rural Transit Assistance Program
TRIBAL TRANSIT TRAINING PROGRAM

NATIONAL TRANSPORTATION INDIAN COUNTRY CONFERENCE

FTA
U.S. Department of Transportation
Federal Transit Administration

NTICC 2020

VIRTUAL FORMAT 8.31 - 9.4.2020

Moderator Welcome

COVID-19 PANDEMIC RISK MANAGEMENT FOR THE NEXT WAVE

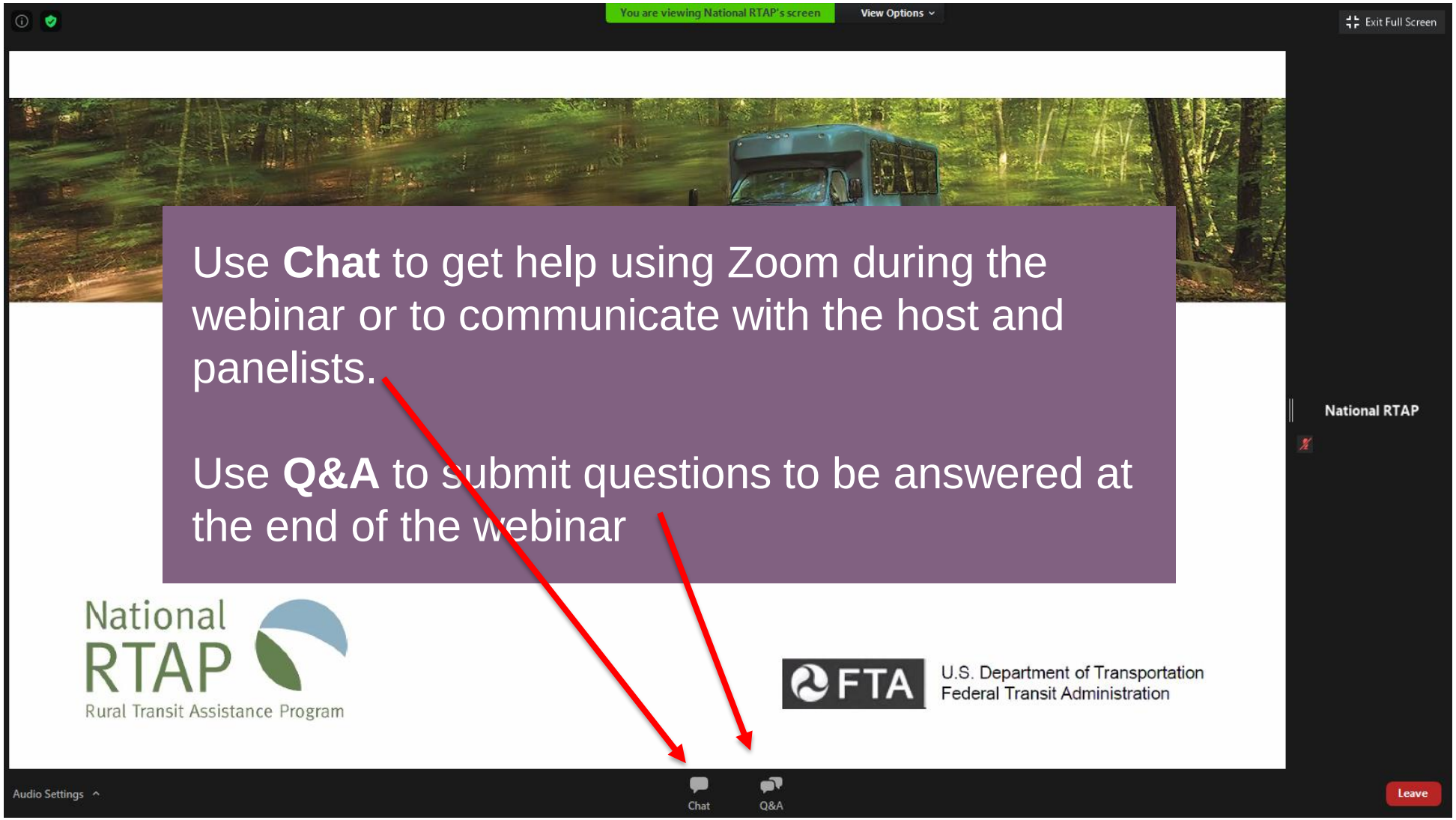
Robin Phillips, RTP Executive Director

September 3, 2020 10:00 AM Pacific Time

National RTAP
Rural Transit Assistance Program

FTA
U.S. Department of Transportation
Federal Transit Administration

Zoom Webinar Information – Chat and Questions



Welcome

- **Moderator:** Robin Philipps, National RTAP Executive Director
- **Lead Presenter:** Walt Diangson NRTAP Trainer — Tribal Transit Training Program
- **Welcome during these challenging times & to the adapted NTICC**
- **Agenda:**
  - Zoom Tips – Zoom Producer Kristen Joyner
  - Address COVID-19 pandemic's impact on tribal transit systems
  - Review tribal transit responses to managing the pandemic in 2020
  - Plan & prepare for 2021 COVID-19 Wave
- **Guest contributor:** Jeremy Bell, Interim Director, Mississippi Band of Choctaw Indians

National Rural Transit Assistance Program

- **Technical assistance center funded by FTA through Section 5311**
- **Managed by the Neponset Valley Transportation Management Association**
- **National RTAP offices located in MA & DC**
- **Free training materials and technical assistance products & services for rural and tribal transit providers and state RTAPs**
- **Review Board – state DOT & rural/tribal transit staff**
- **Learn more at nationalrtap.org**

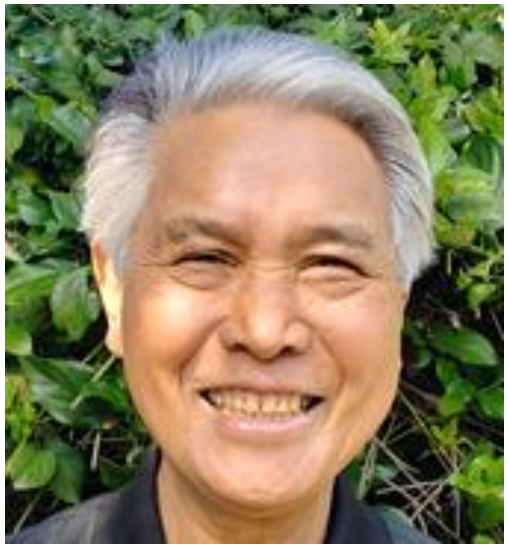
National RTAP
Rural Transit Assistance Program

National RTAP's Tribal Transit Training Program

National RTAP
Rural Transit Assistance Program
Tribal Transit Training Program

- Focused training support for tribal transit
- Extension of National RTAP & FTA programs
- Adaptation of resources to tribal transit

Speaker Introductions



Walt Diangson
Southwest Transit Association's Certified Safety Officer, Safety Consultant and Lead Trainer

Jeremy Bell
Assistant Director /Interim Director of Choctaw Regional Transportation/Choctaw Transit

Moderator -19 PANDEMIC RISK MANAGEMENT FOR THE NEXT WAVE

Host: Welcome, everyone! Thank you for joining us for today's webinar. My name is
I'm the at National RTAP. National RTAP is funded through the FTA to provide Technical Assistance and Training to Rural and Tribal grantees.

Today we are presenting " COVID-19 PANDEMIC RISK MANAGEMENT FOR THE NEXT WAVE" presented by Walt Diangson and Jeremy Bell. Just a little housekeeping before we get started. If you have any questions during the presentation, please type them into the question box in your Zoom Webinar control panel. I'll bring them up during the presentation and we will also have time for questions at the end.

Walt, serves as Southwest Transit Association's Certified Safety Officer, Safety Consultant and Lead Trainer. Walt provides training and technical support in transit management and operations, as well as, in safety risk management. His safety risk management experience includes transit safety and security, property and casualty insurance, loss control, transit management, safety and leadership training, and FTA's Transit Safety Management Systems (SMS). Walt's transit experience includes management and operations of fixed-route, general public paratransit, ADA paratransit, human service transportation, resort transit and university transit.

Moderator cont’d

- Jeremy Bell is the Assistant Director /Interim Director of Choctaw Regional Transportation/Choctaw Transit and has been with the company for over 8 years. From 2012-2015, Jeremy served as the Mobility Manager for the EZTAG region and for Choctaw Transit before being promoted to Assistant Director in 2015 to the present. Prior to joining Choctaw Transit, Jeremy worked for Mississippi Department of Employment Security from 2007- 2012 as the Business Outreach Specialist and served as an Unemployment Officer for Neshoba, Leake, Kemper and Newton Counties. Jeremy holds an associate degree from East Central Community College and a bachelor’s degree from The University of Southern Mississippi but credits his knowledge in the Transit Field to his mentor and former Mississippi Public Transportation Association board member, Mr. Billy Robertson. In 2018, Jeremy was a graduate of the First Emerging Leaders Academy class sponsored by the Community Transportation Association of America and was also the first Native American to graduate from the academy. With education, past work history and the knowledge obtained from MPTA members across the state of Mississippi, Jeremy utilizes his expertise in the Transportation field to helping move Mississippian’s “One mile at a time”.

- Now without further ado, we will turn the time over to the Walt and Jeremy.

Invitation: Upcoming Tribal Transit Manager Peer Roundtable

- **September 17, 2020 from 3:00-4:00 PM ET.**
  - **Tribal transit program updates and virtual training needs**
  - **Amy Fong, Transportation Program Analyst, FTA**
  - **Register in advance for this meeting for confirmation email containing information about joining the online meeting.**

National RTAP
Rural Transit Assistance Program
Tribal Transit Training Program

Thank You

Jeremy Bell
Assistant Director /Interim Director of Choctaw Regional Transportation/Choctaw Transit
jeremy.bell@choctaw.org

Walt Diangson
Southwest Transit Association's Certified Safety Officer, Safety Consultant and Lead Trainer
waltdiangson@gmail.com

Neil Rodriguez
Tribal Transit Program Manager
National Rural Transit Assistance Program
nationalrtap.org
nrodriguez@nationalrtap.org
888-589-6821

FTA U.S. Department of Transportation
Federal Transit Administration

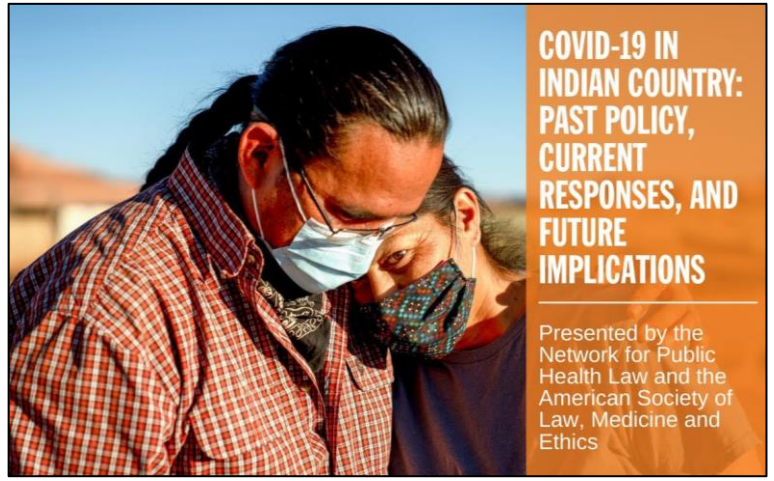
National RTAP
Rural Transit Assistance Program

COVID-19 PANDEMIC RISK MANAGEMENT FOR THE NEXT WAVE

Walt Diangson

The COVID-19 Pandemic in Indian Country

- **Transit unprepared for this novel coronavirus strain, COVID-19**
  - Health, social & economic catastrophe
  - AI/AN of racial & ethnic minority groups at higher risk
- **Encountered COVID-19's unique characteristics**
  - More contagious
  - High speed of transmission
  - High infectious & mortality rates
  - Evolving knowledge
  - No current vaccines or therapeutics (12-18 months away)
- **Relying on basic health safety approaches**
  - Isolation, social distancing, no customary contact, PPE, ventilation, hand washing, cleaning & disinfection



COVID-19 Poll 1

COVID-19 Poll 1

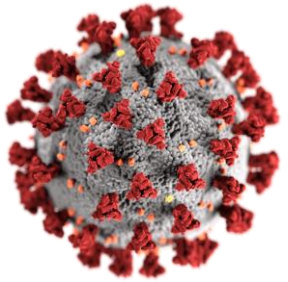
1. **While both methods are effective in preventing infection by COVID-19, which is the more effective of the two?** (a) a mask or (b) frequent handwashing

2. **A simple thing you can do to help keep yourself and others healthy from COVID-19 is cover your cough or sneeze with a tissue, then throw the tissue in the trash.** (a) True or (b) False

3. **How does washing hands help prevent the spread of COVID-19?** (a) Soap rinses virus off; (b) Soap destroys the virus; (c) Soap mutates the virus; or (d) All of the above.

4. **What is "social distancing?“** (a) Staying 6-12’ from others; (b) Avoiding mass gatherings; (c) Working from home; (d) Spacing out available bus seating; or (e) All of the above.

5. **Common symptoms that COVID-19 and flu share include:** (a) Fever or feeling feverish/chills; (b) Cough; (c) Shortness of breath or difficulty breathing; (d) Fatigue (tiredness); or (e) All of the above.



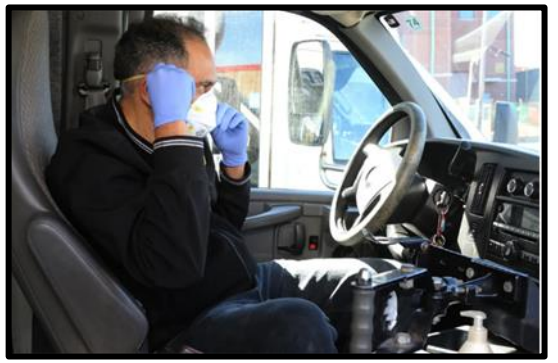
Challenges Faced by All Transit Agencies

- Inadequate attention to health-safety in public transportation (PT)
- Lack in transit–specific pandemic experience & procedures beyond emergency plans
- Transit designated as an essential service
- Fear & uncertainty among employees & riders
- Lack of infectious disease PPE, sanitizers & testing
- Burdened local healthcare facilities
- Led to learning on the job

1.Leadership

2.Tribal Awareness

3.Driver Barriers

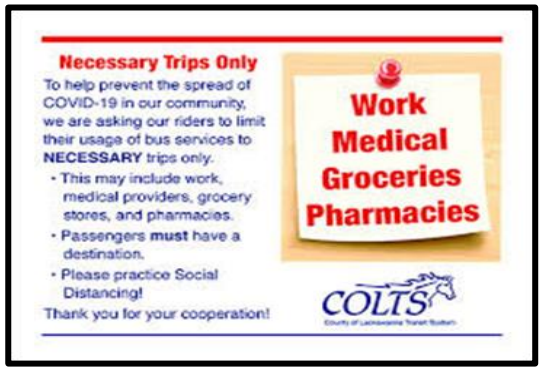


4.Driver Masks

5.Good Hygiene

6.Temp. Checks

7.Cleaning Each Trip

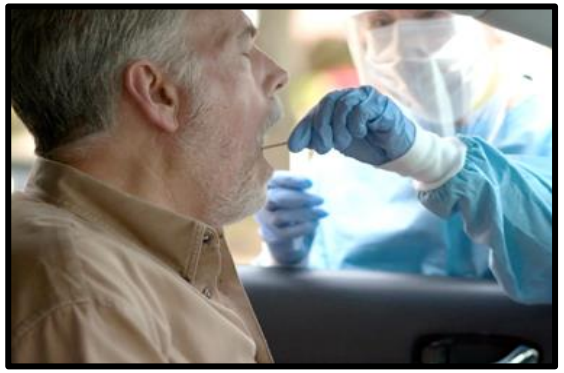


8. Essential Stops

9.Increased Ventilation

10.Svs. Reductions

11. P.M. Disinfection



12. Worker Tests

Additional Approaches During Webinar

Added services, Rx pick-up, food delivery, keeping contact w/ customers

Monitor COVID-19 for openings

Tell your story to tribal council members

Provide COVID-19 updated information to riders

Coordinate pandemic information w/ tribal administration

Insert pandemic risk mgmt. plan with emergency response plan. Incld. coordination with tribal emergency management group

Use FTA program technical assistance available through FTA Regional Tribal Transit Liaisons

Can use CARE Act funding for testing, supplies

Discussion Breakout Rooms

- **Discussion Question:**
  - What challenges or issues did your tribal transit system encounter in responding to the pandemic?
  - Such as: polices, attaining social distancing, PPE, staffing, vehicles, barriers, training, information & guidance, maintenance, vendor supplies.
- **Group Task:**
  - Openly discuss the challenges
  - Select a spokesperson for your group
  - Return to the main room to report out your conclusions

Jeremy Bell, Interim Director

Community Regional Transportation / Choctaw Transit

Annual Ridership:*	74,281 Passenger Trips
Annual Vehicle Revenue Miles:	677,510 VRM
Annual Vehicle Revenue Hours:	35,287 VRH
Vehicles at Maximum Service:	30 Units
Mode:	Demand Response

*NTD 2018

Community Regional Transportation/Choctaw Transit

Jeremy Bell
Interim Director

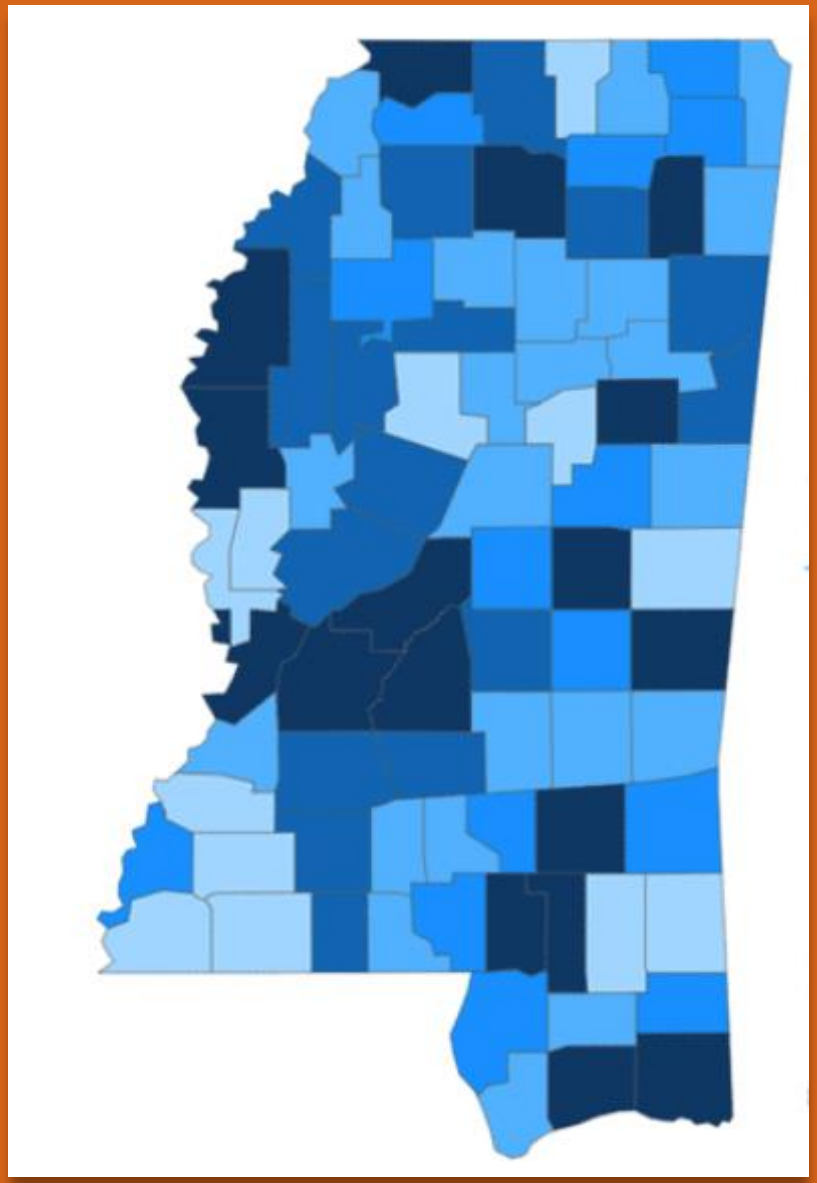
Transportation and Collaboration during the National COVID Pandemic

The History of Choctaw Transit

- Choctaw Transit has been operated by the Mississippi Band of Choctaw Indians, for 40 years.
- The Tribal Council, which is the legislative branch of Tribal government, chartered the Choctaw Transit Program by Tribal Ordinance 22 on September 8, 1981.
- Mississippi Band of Choctaw Indians operates Choctaw Transit as a governmental services program under the Tribal Ordinance 56, adopted by the Tribal Council on November 20, 1997.
- Today, Choctaw Transit is a 5311 Grant funded operation that services the General public in 9 counties and in the city of Meridian.

Choctaw Transit

COVID in Mississippi



Positive Cases
84,365

Deaths
2,526

COVID in all 82 Counties

Jones – 2,178
Leake – 890
Kemper - 275
Neshoba – 1,439
Newton – 679
Winston - 701

April 2020

COVID-19 MBCI Situation: (CHC updated 4/1/2020)

- Total Tested: 21
- Total Positive: 2*
- Total Negative: 16
- Total Positive Cases: 0 (This refers to cases within the eight Tribal Communities)

* Results of those tested at Choctaw Health Center

COVID-19 State Situation: (MSDH updated 4/1/2020)

- Positive cases: 1,073 (.036% of 2019 MS population)
- Total Deaths: 22
- Total tested: 4,785
- Total Counties with cases: 77 including Jones-6, Leake-5, Neshoba-5, Newton-2 and Winston-9

COVID-19 U.S. Situation (CDC updated 4/1/2020)

- Total cases: 186,101 (.056% of 2019 US population)
- Total deaths: 3,603
- Jurisdictions reporting cases: 55 (50 states, District of Columbia, Puerto Rico, Guam, North Mariana Islands, and the US Virgin Islands)

May 2020

COVID-19 MBCI Situation: (CHC updated 5/9/2020) *Info from 10am daily briefing

- Total Tested through CHC: 574
- Total Positive (CHC): 199
- Total Positive (other facility): 16
- Total Negative: 282
- Total Deaths: 13 (not at CHC)
- Total Recovered: 63 (all home isolation)
- Total Positive Cases in Communities: 180 (This refers to cases within the eight Tribal Communities.)

COVID-19 State Situation: (MSDH updated 5/8/2020) *MSDH updates at 6pm daily

- Positive cases: 9,378 (0.315% of 2019 MS population)
- Total Deaths: 421
- Total Counties with cases: 81 including Jones-243, Kemper-91, Leake-299, Neshoba-307, Newton-137 and Winston-61

COVID-19 U.S. Situation (CDC updated 5/9/2020) *CDC updates at 4pm daily

- Total cases: 1,274,036 (0.388% of 2019 US population)
- Total deaths: 77,034

Information reported on May 9, 2020

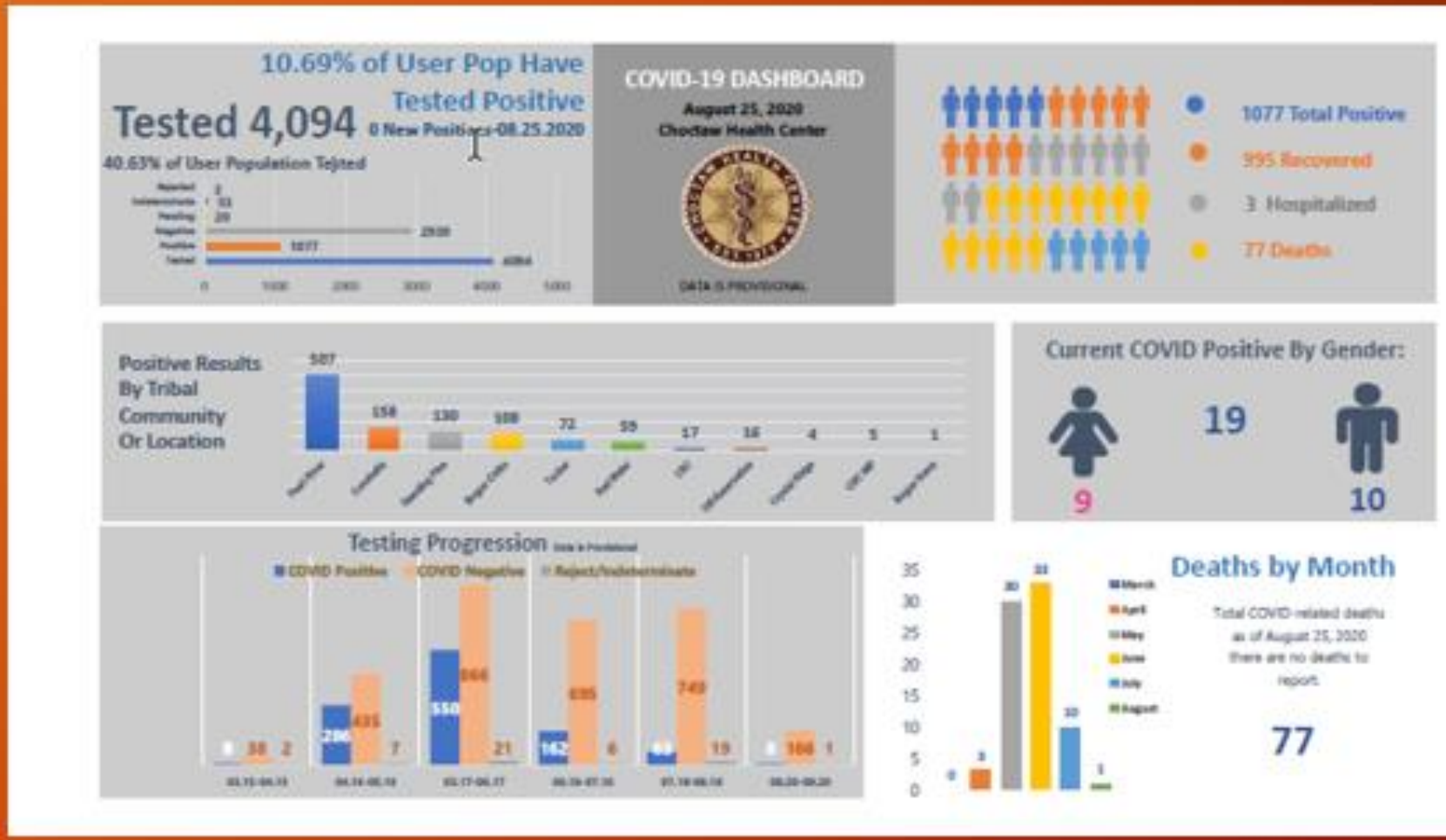
Response Timeline

- February 2020 - MBCI Administration monitors the Spread of COVID across the United States.
- March 12, 2020 - Mississippi Department of Health reports first confirmed case of the Coronavirus
- March 16, 2020 - Tribal Chief Cyrus Ben activates the Joint Response teams of MBCI Tribal Government, Choctaw Health Center and Choctaw Emergency Management.
- March 16, 2020 - Choctaw Emergency Management Agency (CEMA) activates certain Emergency Support Functions specifically ESF-1 Transportation
- March 19, 2020 – MBCI Tribal Government goes into a partial shut down as COVID rapidly spreads across Mississippi
- April 6, 2020 - MBCI has its first Positive case of COVID-19 on Tribal lands
- April 15, 2020 - Tribal Chief Cyrus Ben declares Tribal State of Emergency
- April 17, 2020 - Tribal Chief Ben signs “Shelter in Place” Executive Order across Tribal lands initiating two-week shutdown of all non-essential Tribal Government offices

Response Timeline

- July 1, 2020 - Chief Ben mandates face coverings for public areas on tribal lands
- August 3, 2020 - Phase 1 of Re-Opening of Tribal Government Offices allowed for Directors to bring employees back on a staggered shift for 40 hours in an 80-hour work week
- August 7, 2020 – Tribal Chief Ben signs “Safter At Home” Executive Order across Tribal lands, which continued curfew and limited gatherings
- August 28, 2020 – Tribal Chief Ben signs “Stay Safe” Executive Order across Tribal lands ending curfew but continues to limit social gatherings

Today


10.69% of User Pop Have Tested Positive
Tested 4,094
0 New Positives 08.25.2020
40.63% of User Population Tested
COVID-19 DASHBOARD
August 25, 2020
Choctaw Health Center
DATA IS PROVISIONAL
1077 Total Positive
995 Recovered
3 Hospitalized
77 Deaths
Positive Results By Tribal Community Or Location
587
158
130
108
72
55
17
16
4
1
1
Current COVID Positive By Gender:
19
9
10
Testing Progression
COVID Positive
COVID Negative
Reject/Indeterminate
Deaths by Month
Total COVID-related deaths as of August 25, 2020 there are no deaths to report.
77

Choctaw Transit's Operation Changes During the Pandemic

Changes Due to COVID-19

- Staff were put on an on-call or Telework status with full pay up to 80 hours bi-weekly
- Reduction in staff to promote social distancing as well as to keep our elderly staff safe at home during the outbreak on Tribal lands
- Ridership dropped from 1,400 passengers to 384 passengers a week
- Choctaw Transit operated only Dialysis and Medical routes during the pandemic

Changes Due to COVID Continued

- Drivers working during the pandemic were issued their own bus or vans and were allowed to take them home
- Buses had to be cleaned and sanitized after every route was completed
- All passengers had to wear a mask on the bus before and during their trips
- All Drivers must wear a mask (N-95, cloth) while transporting passengers
- All Drivers must wear latex or Nitrile gloves when interacting with passengers
- Pick-up and drop-off procedures changed each week or month as we learned more about how COVID-19 is transmitted

Changes Due to COVID Continued

- All staff are required to wear a face mask while on duty and at any Tribal Government location
- Daily temperature checks and Employee Health Screen forms must be completed by every employee before clocking in and proceeding to their workspace.
- All visitors/vendors are also required to submit to a temperature check and fill out a Visitors Health Screening form.

Changes Due to COVID

The Mississippi Band of Choctaw Indians used many methods (traditional and grassroots) to help educate the Choctaw community about COVID-19.

Choctaw Transit and the Community

Collaboration with Emergency Management

Emergency Management- The Lifeline of Transportation

- March 2020 - The Governor Makes Public Transportation Essential in Mississippi.
- When the Pandemic rapidly began spreading across the United States, Choctaw Transit began ordering supplies to replenish the stock that we had in storage. Our orders were put into back stock and the supplies that we did receive were slowly trickling in small amounts to the point that our reserves were diminished in one month. The Choctaw Emergency Management Agency became the lifeline for Choctaw Transit as they distributed face masks, Face Shields, Hand Sanitizers, and cleaning supplies to keep our buses safe for moving our Dialysis and Medical patients.

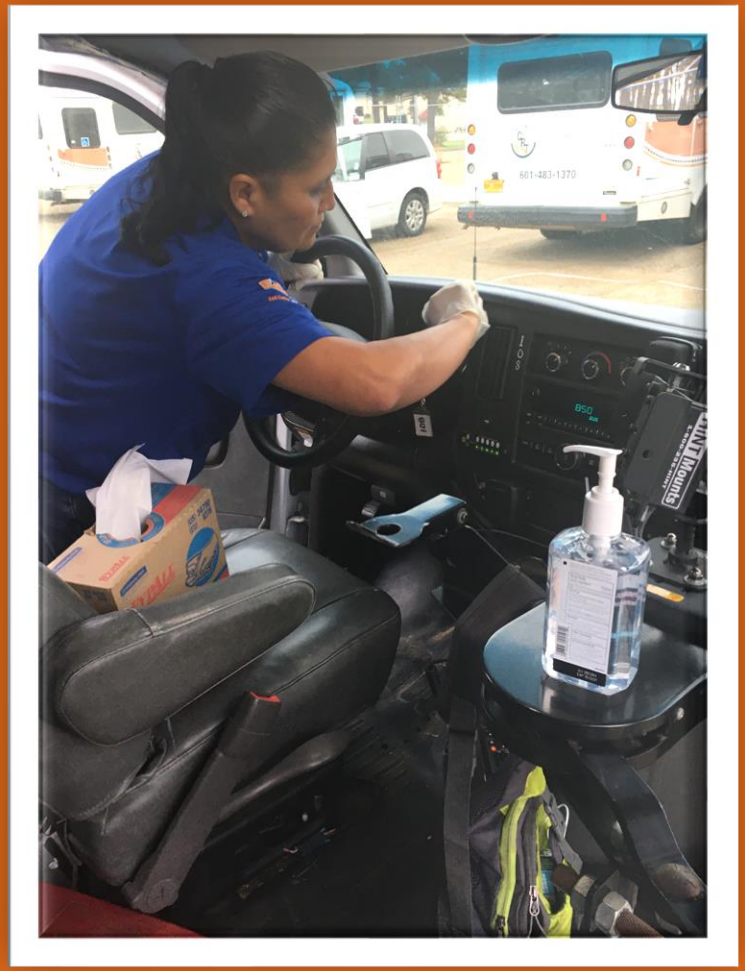
Collaboration with Public Health

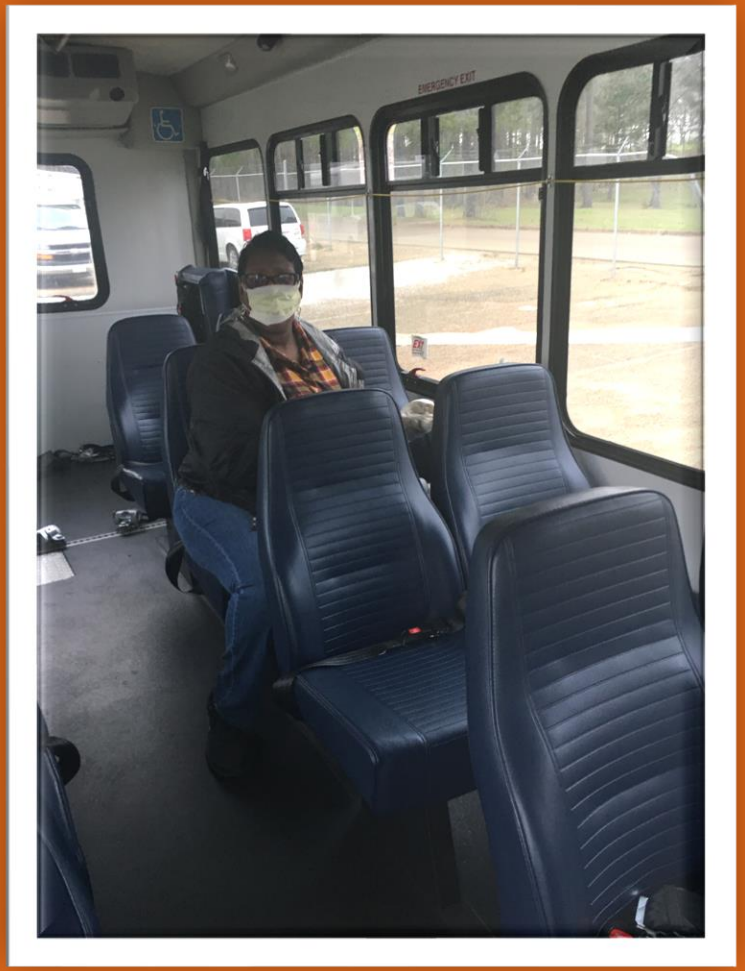
- PPE and Sanitizers
- Collaboration with E.H.S. in developing disinfecting schedule and Protocol Creation
- Thermometers and Transportation

PPE and Sanitizers

- When the Pandemic hit MBCI, our cleaning resources depleted within a month and all our attempts to order additional PPE and sanitizer supplies were put on backorder.
- Choctaw Health Center's Procurement department collaborated with Choctaw Transit and re-distributed some of their supplies to us. They also used their network of vendors to help us procure additional supplies that we needed to keep our staff safe.
- Without the collaboration with Choctaw Health Center's Procurement department, Choctaw Transits services for those using our transportation for medical appointments and dialysis treatment would have ceased.

PPE and Sanitizers





Collaboration with E.H.S. in Developing Disinfecting Schedules and Protocol Creation

Choctaw Transit collaborated with CHC Public Health Services to create a partnership with Environmental Health Services to establish a protocol for the disinfecting of transit buses that were contaminated by the COVID-19 virus. Environmental Health services set up a staging location for all contaminated buses to be parked and thoroughly sprayed with the IsoKlean disinfecting spray before being put back into service. Dr. Joshua Weaver was instrumental in creating Choctaw Transit's COVID-19 Cleaning and Disinfection Procedures. This now serves as the protocol for Choctaw Transit in bus cleaning and has been shared with other Tribal departments to assist in establishing their own protocols.

Collaboration with E.H.S. in Developing Disinfecting Schedules and Protocol Creation

Thermometers and Transportation

Today, Choctaw Transit drivers administers a thorough screening of all passengers before they are allowed on the vehicles. The screening consist of a questionnaire asking questions such as:

- ✓ ***Have you been tested for the Coronavirus?***
- ✓ ***Have you been in contact with anyone who has tested positive for the Coronavirus?***
- ✓ ***Have you experienced any cold or Flu like symptoms in the last 14 days (fever, cough, sore throat, shortness of breath or other respiratory problem)?***

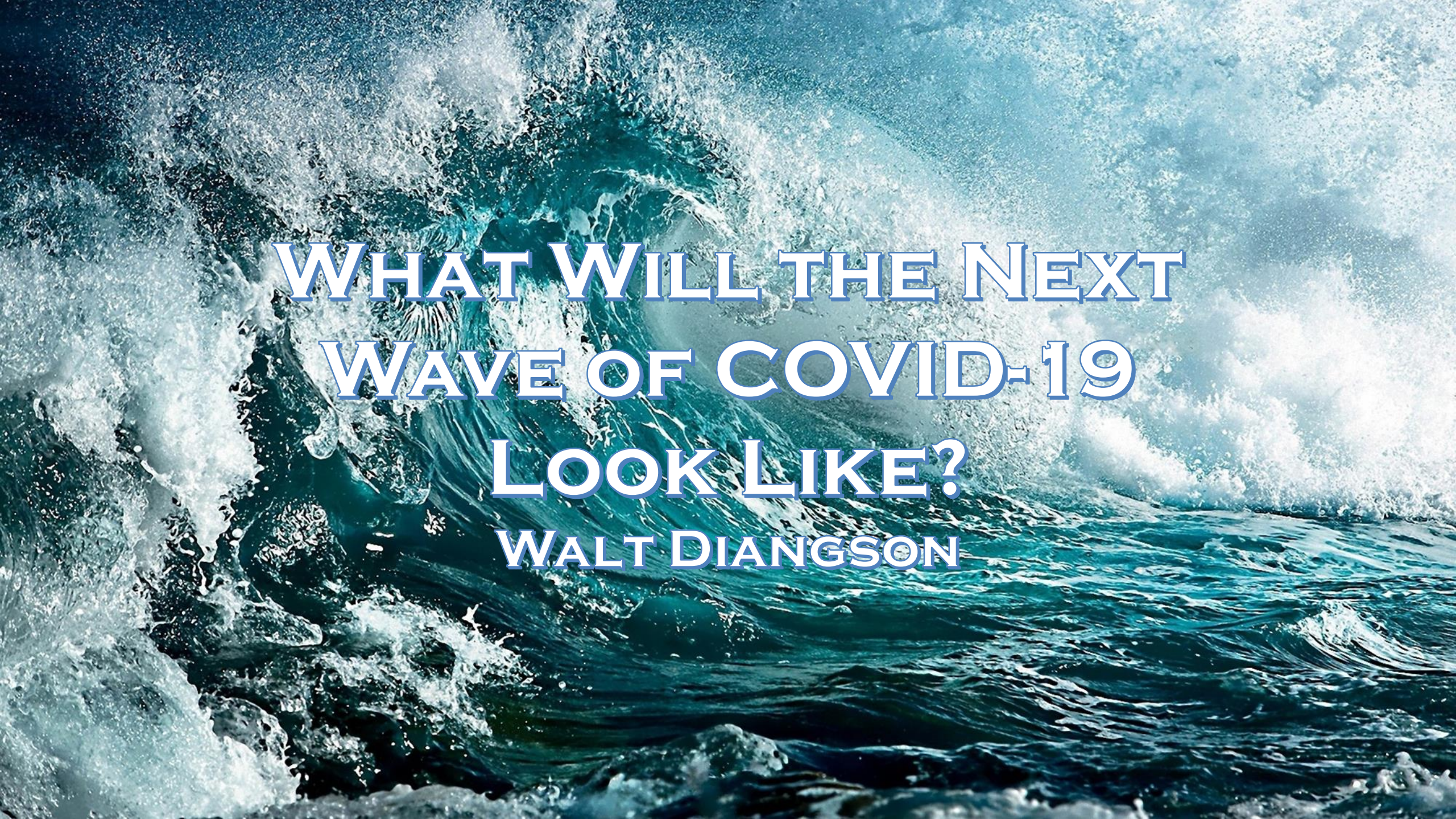
Once the passenger answers NO to all questions on the form, the driver will administer a temperature check with a thermometer donated by the Choctaw Health Center's Public Health and Procurement Department as well as Choctaw Emergency Management. In the event that a passenger's temperature is above 99.4, the driver will notify the passenger that we cannot transport them due to safety concerns and they need to get in contact with their local health provider.

In conclusion, the collaboration between Choctaw Transit and the Choctaw Health Center has made our buses safer for our passengers and our staff during this pandemic.

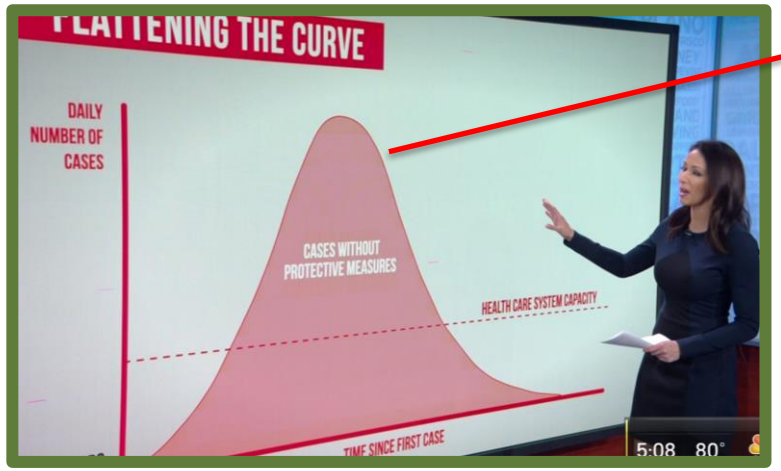
Questions?

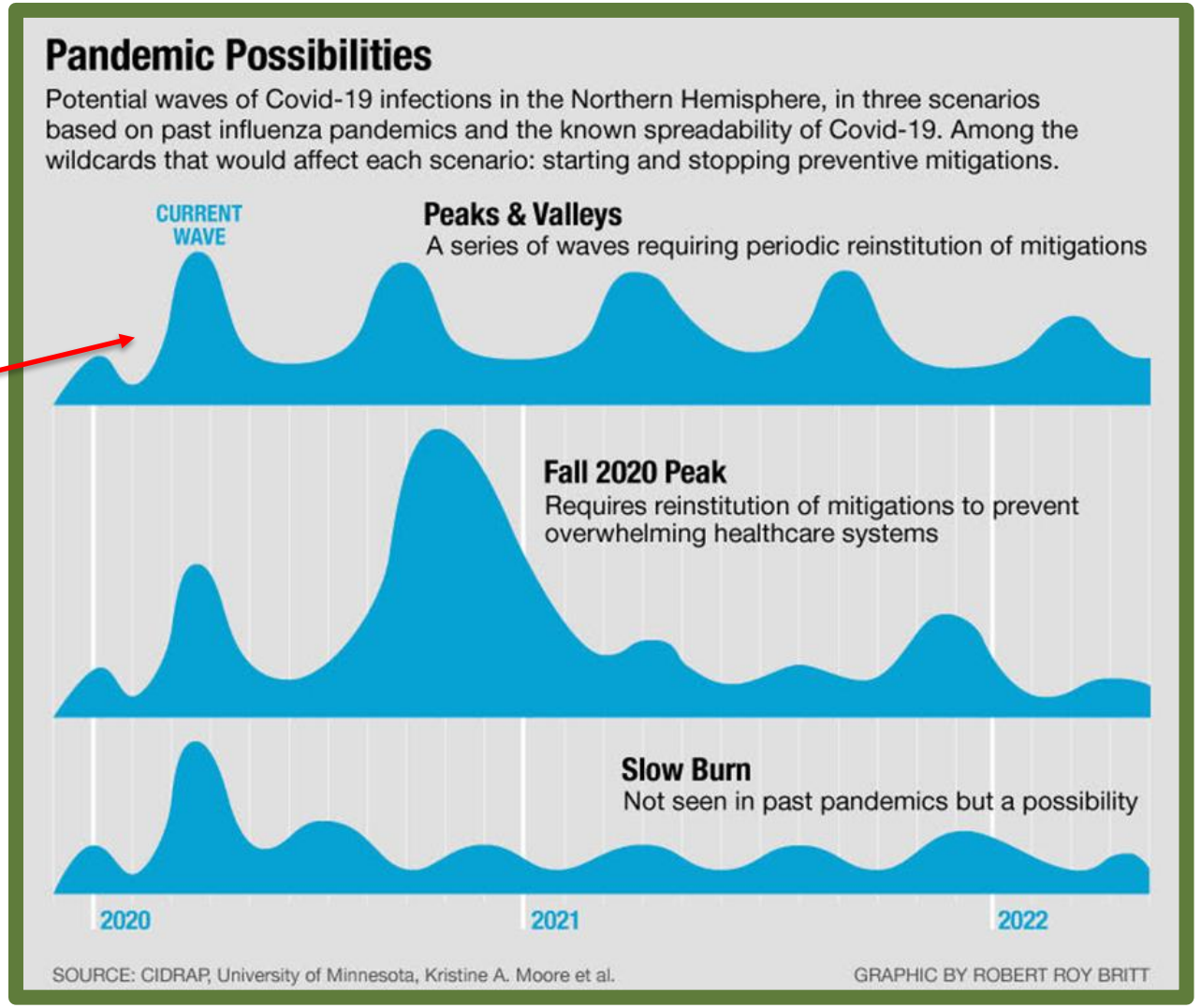
Contact:

jeremy.bell@Choctaw.org


What Will the Next
Wave of COVID-19
Look Like?
Walt Diangson

Next Wave Risk Management Planning

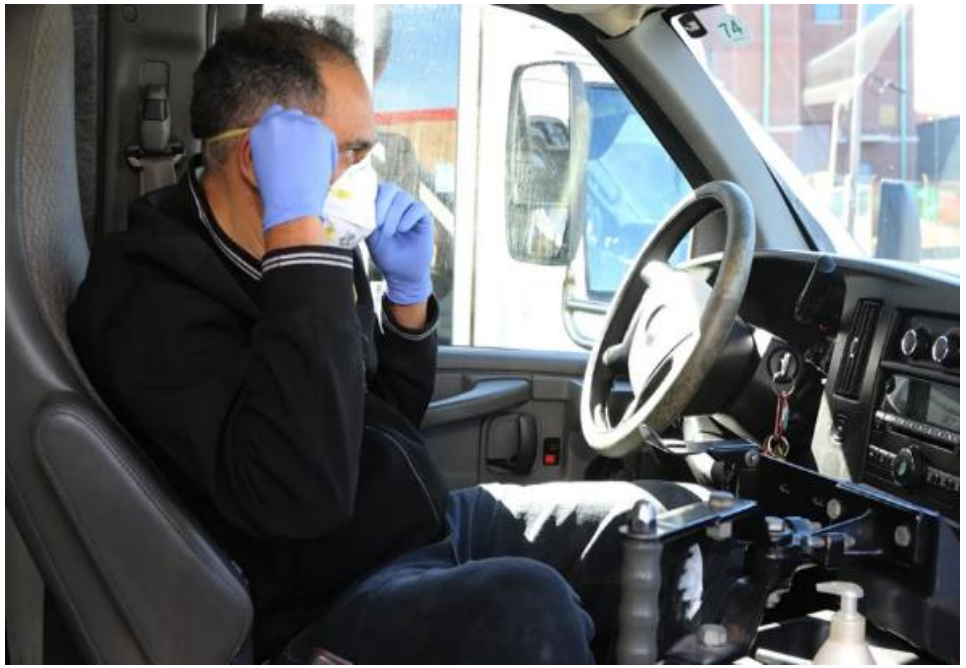




Next Wave Risk Management Planning

Moved from reaction …

to accommodation

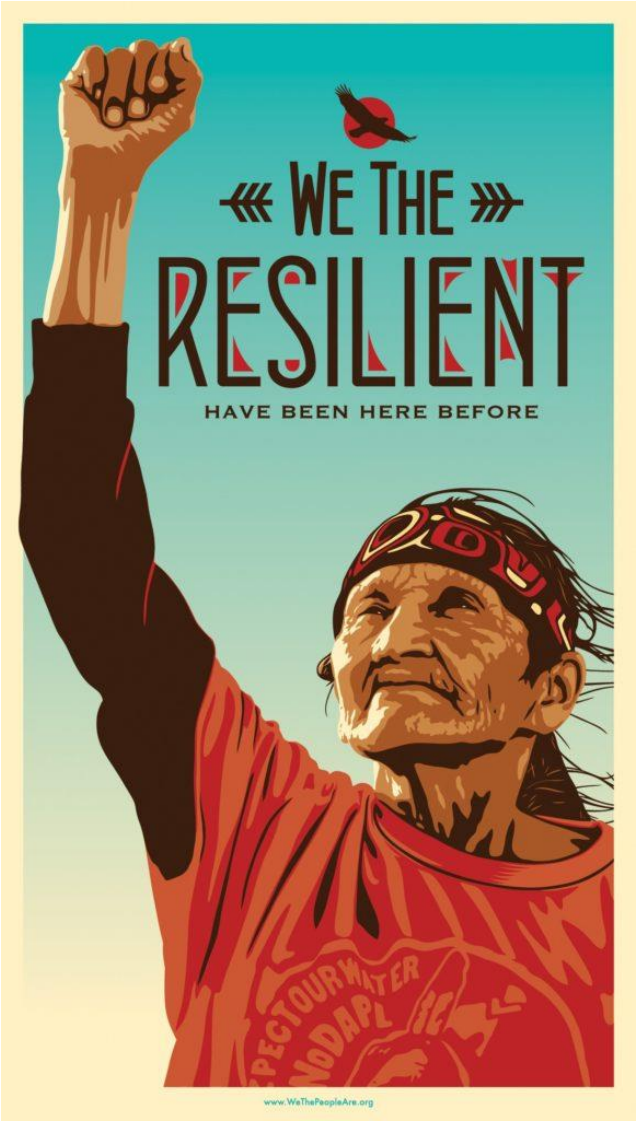


COVID-19 became like a forest fire – large, raging & seemingly unstoppable

- 42,000 new U.S. cases/day (CDC per last 7 days)
- American Indians & Alaskan Natives 3.5 cases vs. white cases (CDC)
- Economic openings with cavalier behavior, non-compliance
- Continue to see waves & surges
- Complicated with seasonal influenza

Going Forward

- COVID-19 not going away anytime soon
- Need to trust the science & other valid information
- Rely on guidance from your Council, tribal health depts., & state health depts.
- Provide critical safety leadership
- Continue mitigations: social-distancing, PPE, expanded cleaning & disinfection. increased ventilation, limited ride-times, safety promotions, collaboration, fit for duty screening & COVID-19 testing.

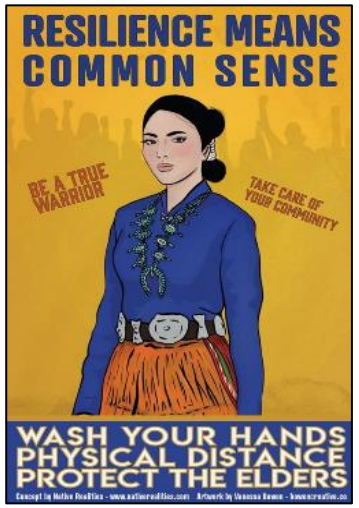


Risk Management Process

1. Identify & Analyze Exposures
2. Examine Mitigation Measures
3. Provide Mitigation Tools
4. Implement, Install, Train, Promote
5. Monitor Performance

Focus on Mission Statement

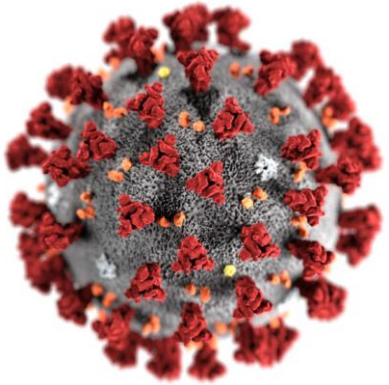
- **Tribal Transit is committed to providing safe, reliable and sustainable transportation to all people with mobility needs within the tribal territory. Riders will be treated as individuals with dignity at all times, regardless of race, creed, color, sex, age, ancestry, national origin, religion or disability.***



*Courtesy of Pelivan

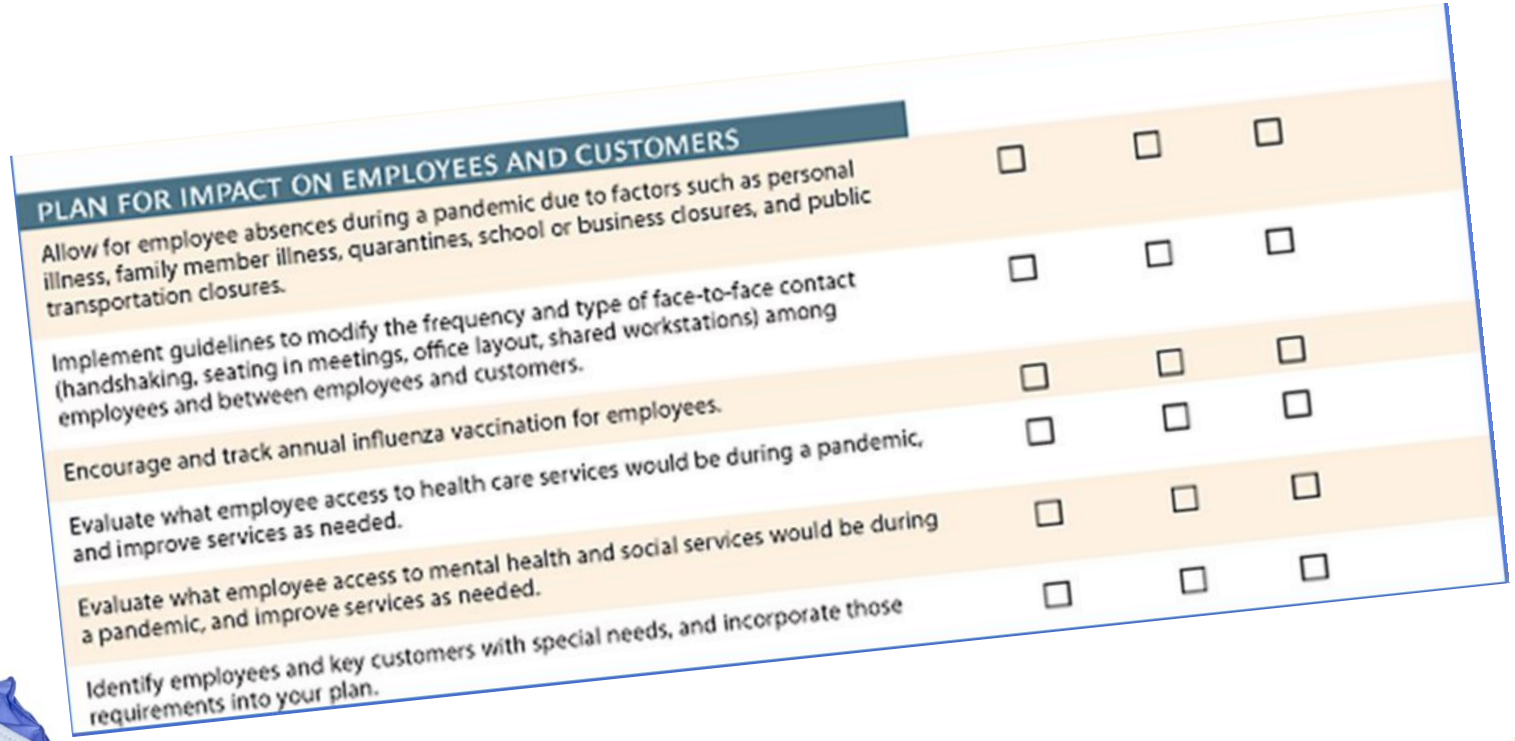
Pandemic Risk Management

- **Pandemic checklist sample elements**
  - Establish goals & objectives of plan
  - Define pandemic safety leadership requirements
  - Appoint pandemic coordinator
  - Identify influenza complication
  - Assess performance of COVID-19 1999 responses
  - Develop measures to strengthen existing practices
  - Implement improvements & enhancements e.g. flu shots
  - Conduct workforce refresher training
  - Promote COVID-19 & safety awareness



Pandemic Planning Checklist for Tribal Transit Pandemic Risk Management

Download Full Checklist

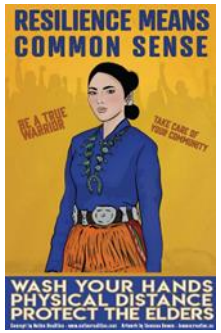


PLAN FOR IMPACT ON EMPLOYEES AND CUSTOMERS			
Allow for employee absences during a pandemic due to factors such as personal illness, family member illness, quarantines, school or business closures, and public transportation closures.	☐	☐	☐
Implement guidelines to modify the frequency and type of face-to-face contact (handshaking, seating in meetings, office layout, shared workstations) among employees and between employees and customers.	☐	☐	☐
Encourage and track annual influenza vaccination for employees.	☐	☐	☐
Evaluate what employee access to health care services would be during a pandemic, and improve services as needed.	☐	☐	☐
Evaluate what employee access to mental health and social services would be during a pandemic, and improve services as needed.	☐	☐	☐
Identify employees and key customers with special needs, and incorporate those requirements into your plan.	☐	☐	☐

Pandemic Risk Management Checklist

This disaster-preparedness checklist, adapted from one developed by the U.S. Department of Health and Human Services and the Centers for Disease Control and Prevention (CDC), identifies steps your transit agency should take to prepare for the next wave of COVID-19 pandemic and annual influenza season. Transit management, the human resources department, and safety play an important role in protecting employees and limiting the virus's effects on the entire organization, local economy, and your broad tribal community. Many of the suggestions below will also help in other emergency situations. Utilize the model below to develop your pandemic plan for the specific issues and available resources of your transit system (The original checklist can be found at https://www.cdc.gov/flu/pandemic-resources/pdf/businesschecklist.pdf)

Make sure to consider that this fall will coincide with regular flu season. The CDC advises that individuals get their flu shots before flu season during the COVID-19 pandemic. Adapt the following checklist for tribal policies, resources and best practices established in COVID-19 2020. Additionally, establish working relations with your Indian Health Services for additional information, guidance as more is learned about this novel coronavirus, enhanced policies and procedures, joint procurement of PPE, and a review of your tribal transit pandemic risk management procedures.



Full Pandemic Risk Management Checklist Section 1

PLAN FOR IMPACT ON YOUR BUSINESS	COMPLETED	IN PROGRESS	NOT STARTED
Identify a pandemic coordinator or team with defined responsibilities for preparedness and response planning.	☐	☐	☐
Identify essential employees and other critical inputs (raw materials, suppliers, subcontractors) required to maintain business operations during a pandemic.	☐	☐	☐
Train and prepare ancillary workforce (contractors, retirees).	☐	☐	☐
Plan for scenarios likely to increase or decrease demand for your products or services during a pandemic (for example, effect of restriction on mass gatherings, resulting in need for hygiene supplies).	☐	☐	☐
Gauge potential impact of a pandemic on company business financials, using scenarios that focus on various product lines and production sites.	☐	☐	☐
Gauge potential impact on business-related domestic and international travel (quarantines, border closures).	☐	☐	☐
Find up-to-date, reliable pandemic information from public health, emergency management, and other sources; create open lines of communication.	☐	☐	☐
Establish an emergency communications plan, and revise periodically. Include key contacts (with backups), a chain of communications (including suppliers and customers), and processes for tracking and conveying business and employee status.	☐	☐	☐
Implement a drill to test your plan, and revise periodically.	☐	☐	☐

Full Pandemic Risk Management Checklist Section 2

PLAN FOR IMPACT ON EMPLOYEES AND CUSTOMERS			
Allow for employee absences during a pandemic due to factors such as personal illness, family member illness, quarantines, school or business closures, and public transportation closures.	☐	☐	☐
Implement guidelines to modify the frequency and type of face-to-face contact (handshaking, seating in meetings, office layout, shared workstations) among employees and between employees and customers.	☐	☐	☐
Encourage and track annual influenza vaccination for employees.	☐	☐	☐
Evaluate what employee access to health care services would be during a pandemic, and improve services as needed.	☐	☐	☐
Evaluate what employee access to mental health and social services would be during a pandemic, and improve services as needed.	☐	☐	☐
Identify employees and key customers with special needs, and incorporate those requirements into your plan.	☐	☐	☐

Full Pandemic Risk Management Checklist Section 3

ESTABLISH POLICIES TO BE IMPLEMENTED DURING A PANDEMIC	COMPLETED	IN PROGRESS	NOT STARTED
Establish liberal, nonpunitive policies for employee compensation and sick-leave absences unique to a pandemic, stipulating when people are no longer considered infectious and can return to work.	☐	☐	☐
Establish policies for flexible work site and work hours.	☐	☐	☐
Establish policies for preventing influenza spread at the work site (promoting coughing/sneezing etiquette, for instance).	☐	☐	☐
Establish policies for employees who have been exposed to pandemic influenza, are suspected to be ill, or become ill at the work site (infection control response, immediate mandatory sick leave).	☐	☐	☐
Establish policies for restricting travel to affected geographic areas (both domestic and international), for evacuating employees working in or near affected areas, and for providing guidelines for employees returning from affected areas.	☐	☐	☐
Establish authorities, triggers, and procedures for activating and terminating the company's response plan, altering business operations, and transferring business knowledge to key employees.	☐	☐	☐

Full Pandemic Risk Management Checklist Section 4

ALLOCATE RESOURCES TO PROTECT EMPLOYEES AND CUSTOMERS DURING A PANDEMIC			
Provide sufficient and accessible infection control supplies (hand-hygiene products, tissues, receptacles for tissue disposal) in all business locations.	☐	☐	☐
Enhance communications and information technology infrastructures as needed to support employee telecommuting and remote customer access.	☐	☐	☐
Ensure availability of medical consultation in an emergency.	☐	☐	☐

Full Pandemic Risk Management Checklist Section 5

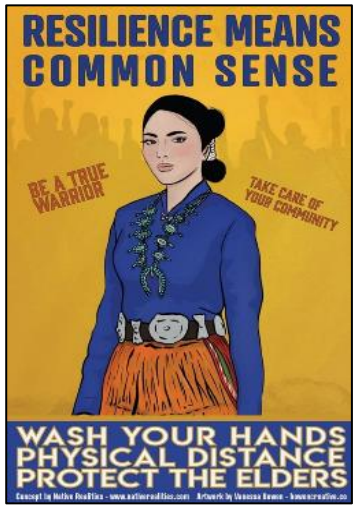
COMMUNICATE WITH AND EDUCATE EMPLOYEES			
Develop programs and disseminate materials covering pandemic fundamentals (symptoms of influenza, modes of transmission) as well as protection and response strategies (hand hygiene, coughing/sneezing etiquette, contingency plans).	☐	☐	☐
Anticipate employee anxiety, rumors, and misinformation, and plan communications accordingly.	☐	☐	☐
Ensure that communications are culturally and linguistically appropriate.	☐	☐	☐
Disseminate information to employees about your preparedness and response plan.	☐	☐	☐
Provide information about at-home care for employees and family members who are ill.	☐	☐	☐
Develop platforms (hotlines, dedicated Web sites) for communicating pandemic status and company actions to employees, vendors, suppliers, and customers inside and outside the work site in a consistent and timely way; eliminate redundancies in the emergency contact system.	☐	☐	☐
Identify community sources for timely and accurate pandemic information (domestic and international) and resources for obtaining countermeasures (vaccines, antivirals).	☐	☐	☐

Full Pandemic Risk Management Checklist Section 6

HELP YOUR COMMUNITY			
Share your pandemic plans with health insurers and major health care providers; understand their capabilities and plans.	☐	☐	☐
Share your plans with public health agencies and emergency responders; understand their capabilities and participate in their planning.	☐	☐	☐
Communicate with public health agencies and emergency responders about the assets or services your business could contribute to the community.	☐	☐	☐
Share best practices with chambers of commerce, associations, and other businesses to improve community response efforts.	☐	☐	☐

Key: Focus on Mission Statement

- **Tribal Transit is committed to providing safe, reliable and sustainable transportation to all people with mobility needs within the tribal territory. Riders will be treated as individuals with dignity at all times, regardless of race, creed, color, sex, age, ancestry, national origin, religion or disability.***



*Courtesy of Pelivan

COVID-19 Poll 2

COVID-19 Poll 2 (Survey) – Moving Forward

1. Has your tribal transit system developed and adopted a COVID-19 pandemic action plan or guidelines, including adapting your emergency plan? a. Yes; b. No
2. Are you waiting for FTA to provide funding to develop a pandemic risk management plan before acting? a. Yes; b. No
3. Have you implemented pandemic risk management measures to continue to provide tribal transit service, including PPE for employees, masks for riders, increased vehicle cleaning and disinfections, reducing service, limiting essential destinations only? a. Yes; b. No
4. Do you require riders through an adopted policy to wear masks and maintain social distance while riding tribal transit, i.e. No Mask, No Ride.? a. Yes; b. No
5. Do you monitor employee and their household for COVID-19 infection? a. Yes; b. No
6. Is someone in your service designated as the pandemic coordinator that monitors current pandemic information and assure pandemic procedure compliance, like a safety manager? a. Yes; b. No

Save & record results

“Hotshot” Baken

In memory of

HOTSHOT BAKEN,

member of the

Choctaw Nation of Oklahoma Transit Maintenance Manager

Lost to COVID-19

Rest in peace

Why our frontline do what they do...

Conclusion: Thank You To All Tribal Transit's Essential Workers

Soundtrack for Recognition of Our Essential Workers

Good Job
Alicia Keys
Produced by Alicia Keys
Album ALICIA

See: https://genius.com/Alicia-keys-good-job-lyrics

https://youtu.be/dSUZIFBJHwQ

Salamat po at Manatiling Ligtas

Thank You & Stay Safe
(Especially Over the Labor Day Weekend)

National RTAP
Rural Transit Assistance Program
Tribal Transit Training Program

waltdiangson@gmail.com

Tribal Transit Training Program (T3P)

National Rural Transit Assistance Program

nationalrtap.org

Tribal Transit Training Program

info@nationalrtap.org

Find us on Facebook, Twitter, YouTube, LinkedIn & Instagram

888-589-6821

Program Manager
nrodriguez@nationalrtap.org
508-962-3826

RTAP Executive Director
Robin Phillips
rphillips@nationalrtap.org
888-589-6821

T3P Trainer
waltdiangson@gmail.com
714-227-7068

FTA
U.S. Department of Transportation
Federal Transit Administration

Never lose Sight of Your Mission.